

# Banking Services Required at Pakistan Kidney and Liver Institute & Research Center

One PKLI Avenue, Opposite DHA Phase VI, DHA Lahore

Pakistan Kidney and Liver Institute Research Center (PKLI & RC) is a Mega Healthcare Facility especially designed for Kidney & Liver Transplantation and curing of related diseases. It is a body corporate established through an Act passed by the Punjab Assembly naming; 'Pakistan Kidney and Liver Institute and Research Center Act 2019' (the Act) and administered by the Specialized Healthcare & Medical Education Department of Government of Punjab. The PKLI & RC is being Governed by an independent Board constituted through the Act.

The Management of PKLI & RC intends to get Latest / best in class Digital Banking services for its multiple business needs especially for the collections of donations and charities etc. from overseas as well local donors. Keeping in view the rising Pakistani E-Commerce, telemedicine trends and the objective to integrate national and international donor communities and individuals with Hospital services, we need *Payment Gateway* (Collections) with following value-added services.

- Quick and easy integration with Hospital Management Information System.
- Best uptime for maximum reliability and secure compliant for maximum security
- Collection of International Donations through normal banking channel and Routing of e-Commerce transactions from Payment gateway to authorization and settlement
- Hospital Portal to view transaction details and history of financial data
- Round the clock local support
- Best Fraud Risk Management team to monitor transactions and investigation of fraudulent activities
- Test platform so that integration can be always validated. All payment methods and other publicly available APIs should be reproducible and mockable.
- End-point for all payment methods should be All-in-One so that we don't need to integrate new API/security for another payment method

Focusing Customer / patient Care we need to facilitate Patients on counters of hospital with Credit Card Payments facility so we need *Point of Sales Machines (POS)* with following features.

- Having latest android software
- Ability to work with WIFI, SIM Card and Landline.
- Automatic settlement transfers in Bank Account
- Free of Cost Machine Stationery

Only AAA + rated (By State Bank of Pakistan) banks should preferably apply.

***We will prefer the quotation with lowest service cost and highest profit rates.***

The offers can be submitted to the following persons:

The Director Finance at: [asim.hameed@pkli.org.pk](mailto:asim.hameed@pkli.org.pk) and copying to:

The Manager Treasury at: [naveed.rehman@pkli.org.pk](mailto:naveed.rehman@pkli.org.pk)

The offer in sealed envelopes may also be sent at following address:

The Director Finance, Pakistan Kidney and Liver Institute and Research Center1-PKLI Avenue, Opposite  
DHA Phase-6, Lahore